ACADEMY of ART UNIVERSITY®

Links to Student Complaint Websites

Please note that students must complete Academy of Art University's appeal or grievance process before seeking outside resolution. This policy can be found at https://www.academyart.edu/academicpolicies

State	*Agency*	*Complaint Information*	*Phone*
Alabama	Private School Licensure Division, Alabama Community College System	https://www.accs.edu/about-accs/private-school-licensure/complaints/	334-293-4650
Alaska	Alaska Commission on Postsecondary Education	https://acpe.alaska.gov/ConsumerProtection?_ga=2.225951386.1898344553.1632764922-1561112793.1632764922	907-465-6741
Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/student-complaint-procedure	602-542-5709
Arkansas	Arkansas Department of Higher Education	https://adhe.edu/students-parents/student-grievance-form	501-371-2000
California	Bureau for Private Postsecondary Education	http://www.bppe.ca.gov/enforcement/complaint.shtml	916-431-6959
Colorado	Colorado Department of Higher Education	https://highered.colorado.gov/complaint-procedures	303-862-3001
Connecticut	State of Connecticut Office of Higher Education	https://portal.ct.gov/ohe/knowledge-base/articles/for-students/student-school-complaints?language=en_US	860-947-1822
Delaware	Delaware Department of Education	https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/	302-857-3388
District of Columbia	Education Licensure Commission	https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students	202-727-6436

Florida	Commission for Independent Education	https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.stml	850-245-3200
Georgia	Nonpublic Postsecondary Education Commission	https://gnpec.georgia.gov/student-resources/complaints-against-institution/gnpec-complaint-form	770-414-3300
Hawaii	Hawaii Post-Secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/	808-586-7327
Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/	208-332-1587
Illinois	Illinois Board of Higher Education	http://complaints.ibhe.org/	217-782-2551
Indiana	Indiana Commission for Higher Education	http://www.in.gov/che/2744.htm	317-464-4400
Iowa	Iowa College Student Aid Commission	https://educate.iowa.gov/higher-ed/student-complaints	515-725-3400
Kansas	Kansas Board of Regents	http://www.kansasregents.gov/academic_affairs/private_out_of_state/complaint_process	785.430.4240
Kentucky	Kentucky Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html	502-573-1555
Louisiana	Louisiana Board of Regents	https://www.laregents.edu/resources/	225-326-6400
Maine	Maine Department of Education	Only SARA complaint process and forms could be found on the Maine Department of Education website.	207-624-6600
Maryland	Maryland Higher Education Commission	https://onestop.md.gov/forms/mhec-student-complaint-portal-5f74bfc0ab0f9d00fc796766	410-528-8662
Massachusetts	Massachusetts Department of Higher Education	http://www.mass.edu/forstufam/complaints/complaints.asp	617-994-6950
Michigan	Michigan Department of Licensing and Regulatory Affairs	https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-	517-373-1820

		Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&hash=C73147436111AB986CBE49019BB152BE	
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078	651-797-1664
Mississippi	Mississippi Commission on College Accreditation	https://www.mississippi.edu/mcca-overview	601-432-6225
Missouri	Missouri Department of Higher Education	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf	573-526-1577
Montana	Montana University System, Montana Board of Regents	http://www.mus.edu/MUS-statement-of-complaint-process.asp	406-444-6570
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions	402-471-2847
Nevada	Nevada Commission on Postsecondary Education	https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf	702-486-7330
New Hampshire	Department of Education, Division of Higher Education, Higher Education Commission	https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx	603-271-0256
New Jersey	Office of the Secretary of Higher Education	https://www.nj.gov/highereducation/OSHEComplaintInstructions.shtml	609-292-4310
New Mexico	New Mexico Higher Education Department	https://hed.state.nm.us/students-parents/student-complaints	505-476-8400
New York	Office of College and University Evaluation	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html	518-474-1551
North Carolina	University of North Carolina System	https://www.northcarolina.edu/post-secondary-education-complaints/	919-962-1000
North Dakota	North Dakota University System	https://ndus.edu/ndus-overview/governance/state-authorization-sara	701-239-6676
Ohio	Ohio Department of Higher Education	https://scr.ohio.gov/information-for-students/file-a-complaint	614-466-6000

Oklahoma	Oklahoma State Regents for Higher Education	http://www.okhighered.org/current-college-students/complaints.shtml	405-225-9100
Oregon	Office of Degree Authorization	https://www.oregon.gov/highered/about/Pages/complaints.aspx	503-947-5716
Pennsylvania	Department of Education	https://www.pa.gov/agencies/education/programs-and-services/instruction/postsecondary-and-adult-education/students-complaints	717-783-8228
Puerto Rico	Puerto Rico Council of Education (Instructions in Spanish)	https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documents/SARA/SARA_Complaint_Process.pdf	787-641-7100
Rhode Island	Rhode Island Board of Governors for Higher Education	https://riopc.edu/policies/student-complaint-procedures/	401-456-6000
South Carolina	South Carolina Commission on Higher Education	https://www.che.sc.gov/students-families-and-military/student-resources	803-737-2260
South Dakota	South Dakota Attorney General	http://consumer.sd.gov/complaintform.aspx	605-773-4400
Tennessee	Tennessee Higher Education Commission	https://www.tn.gov/thec/for-institutions/postsecondary-state-authorization/request-for-complaint-review.html	615-741-5293
Texas	Texas Higher Education Coordinating Board	https://www.highered.texas.gov/links/student-complaints/	512-427-6101
Utah	Utah Division of Consumer Protection	https://services.dcp.utah.gov/s/	801-530-6601
Vermont	Vermont State Board of Education	https://education.vermont.gov/document/complaint-resolution-postsecondary-schools	802-479-1030
Virginia	State Council of Higher Education for Virginia	https://www.schev.edu/students/resources/student-complaints	804-225-2600
Washington	Washington Student Achievement Council	http://www.wsac.wa.gov/student-complaints	360-753-7800
West Virginia	West Virginia Higher Education Policy Commission	http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf	304-558-2101

Wisconsin	Wisconsin Educational Approval Board	https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx	608-266-1996
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/transparency/private-school-licensing/	307-777-7673

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